

**Our Return Policy:**

If you have received a damaged, defected or wrong item, you may return it within 14 days of receipt for a refund or a replacement. After the 14 days period there will be a 15% restocking fee.

In order to be eligible for a full refund, your returned merchandise must be in its original condition, as shipped with all packaging parts and manuals, any broken or scratched items do not qualify for a full refund or replacement. If you think your return package comply with our rules afore-mentioned, please proceed to the next section.

- Contact us by either emailing or calling our customer service at 1-800-356-6874 to permit your return (when you call, make sure you have your ORDER ID\* number ready)
- Once your return is permitted, you may send it to our return department "our return address is listed on the next section".

Your return or replacement might take up to 2 business days of its arrival to our facility to be completed; you will receive an email confirmation once your return or replacement is completed.

RETURN ADDRESS:

Amazon Return Department

ORDER ID:

**Nouri Brothers Shopping Center**

999 Main Street

Paterson NJ 07503

**Our Warranty:** All of our products have 1 year limited warranty which it covers every technical damages within the device, any physical damages or broken parts will not be covered by the warranty.

**You shipped me the wrong product!**

The following information must be printed & included with your return or your return will not be processed.

\*Order ID#:

Phone#: (     )     -

E-mail: \_\_\_\_\_

First Name: \_\_\_\_\_

Last Name: \_\_\_\_\_

**Product Details:**

Here's what I would like to exchange

Quantity	Description	Exchange with	Cost:

**I'd like a refund!**

The following information must be printed & included with your Return or your return will not be processed.

\*Order ID#:

Phone#: (     )     -

E-mail: \_\_\_\_\_

First Name: \_\_\_\_\_

Last Name: \_\_\_\_\_

**Product Details:**

Please refund my card for the following items.

Quantity	Description	Cost:

➔ There may be a 15% restocking fee if you are returning your item after the 14 days period of purchase.

**Why are you returning?**

\* You can find your order ID # on the back of this page.